

Cancellation Policy

If you purchase virtual currency or virtual items (in each case, a “**Contract**”), the following right of cancellation applies to each of these Contracts as of June 13, 2014:

Right of cancellation

You have the right to cancel this Contract within fourteen days without specifying a reason.

The cancellation period is fourteen days from the date of the conclusion of the Contract.

To exercise your right of cancellation, you must inform us (Stillfront Germany GmbH, Borselstraße 20, 22765 Hamburg, Germany, email: odr@goodgamestudios.com) of your decision to cancel this Contract by means of an unambiguous declaration (e.g., a letter sent by mail, fax, or email). You may use the attached sample cancellation form to do so. However, this is not mandatory.

In order to comply with the cancellation period, it is sufficient to send the cancellation before the expiry of the cancellation period.

Consequences of cancellation

In case of an effective cancellation, the benefits received by each party shall be returned and any uses shall be surrendered. In cases where services rendered cannot be returned wholly or partly or only in impaired condition, the user will be obliged to provide compensation, if applicable. Obligations to refund payments must be met within 30 days. The period begins for users with the submission of the cancellation and for Stillfront Germany GmbH upon its receipt.

Notes:

Insofar as the provision of services is the subject matter of the Contract, your right of cancellation shall expire if we have provided the service in full and have started to render the service only after you have given your express consent for us to do so and at the same time confirmed your understanding that you will lose your right of cancellation upon complete fulfillment of the Contract by us.

Insofar as the delivery of digital content not on a physical data carrier is the subject matter of the Contract, your right of cancellation shall also expire if we have started to fulfill the Contract after you have given your express consent for us to commence performance of the Contract prior to the expiry of the cancellation period, and you have confirmed your understanding that by consenting you will lose your right to cancel upon the commencement of the performance of the Contract.

Sample cancellation form

(If you wish to cancel the Contract, please fill out this form and return it to us.)

- To
Stillfront Germany GmbH
Borselstraße 20
22765 Hamburg, Germany
Email: odr@goodgamestudios.com
- I/we (*) hereby cancel the Contract concluded by me/us (*) for the purchase of the following goods (*)/the provision of the following service (*)
- Ordered on (*)/received on (*)
- Game name
- Player name
- Email address
- Signature of the consumer(s) (only applies to communication on paper)
- Date

(*) Delete as appropriate.

